

## Howard, Megan E - DATCP

---

**From:** Nicholas Kedrowski <nicholas@fiveskiesmhc.com>  
**Sent:** Friday, October 21, 2016 2:27 PM  
**To:** Howard, Megan E - DATCP  
**Subject:** Case 64660

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

The town of Saratoga building inspector verified the steps were properly repaired. I spoke with her at length and she had explained to [REDACTED] that she needed to follow a process for reporting and initiating repairs and shared that once conversation surrounded reasonable timeframe, [REDACTED] became very negative. She did call me while the tenant was in her office making the complaint and let her know that she was going to just call me to get it taken care of. The tenant did not want me to be appraised if the issue is such a manner but Lorilai wanted to get it resolved. Her call was the first I was aware that our initial repairs were inadequate and it was fixed within 48 hours.

Her number is 715-459-8650, her name is Lorilai.

I'm sharing this because it's the only way I can think of to show we are trying to fix things when we do know what's going on the tenant seems very apprehensive to report to the manager who can actually take care of things for reasons unknown. Delbert Kedrowski is the maintenance manager of record as listed in her lease and he has received a no-contact to this date from the tenant.