

9551 Hwy 13 South, #6
Saratoga, WI 54494

October 7, 2016

Linda Seemeyer, Director
Department of Health Services
1 West Wilson Street
Madison, WI 53703

Dear Ms Seemeyer:

A representative from the Aging & Disability Resources Center recommended that I contact the Wood County Health Department for assistance. My initial email was addressed to Sue Kunferman as I could not determine from the website what department would be most appropriate and she could forward it on to that individual. However, things quickly deteriorated worsening my situation as will be described below.

The email's subject line: URGENT: please provide contact info for individual who handles....and this message: violation(s) of Wisc Statutes 326.15 and 236.25? A picture of the water in question was included there and here:



Shower – 10 03 16

Ms Kunferman is confused by the question "who handles violations of SPS 326.15 and SPS 326.25?" and provides 2 pages of generic data re water quality. She informed me that statutes I referenced are not statutes but administrative rules going on to let me know that there is a *big* difference: "Two very different things, so it's important to be clear." I have been dealing with an extremely difficult situation for five months and instead of answering the single question she chooses to lecture me on my lack of clarity and refers me to Kate Carlson who knows a lot about water quality.

I am assuming, given my question, that Kate Carlson is in charge of violations of 326.15 and 326.25. No. She did have many many *many* questions for me: "...your system or hot water heater? ... cold water or hot water?... are neighbors are having water problems? Is it iron bacteria or sand?" I am the tenant and not responsible for providing potable water. I am not interested in the water quality – I already know enough over the last five months. She has not answered the question and forwards my email to her supervisor.

Nancy Eggleston provides more data for me, the tenant, to read and understand, apparently because that's what tenants are expected to do here in the lovely State of Wisconsin. Things take a severe downward turn when she tells me that she has contacted the landlord re the sewage leak of 8/24 (I've been dealing with rust water since 5/10). Having taken the no permit and not-to-code stairs to the Building Inspector, I am already suffering the retaliation of the landlord's attorney who intimidates and threatens: eviction, turning off the water supply, and entering without permission. Did I ask the Wood County Health Department to *DO ANYTHING??* NO. But, thanks to Ms. Eggleston's unrequested "help" – I am in a much worse situation than before I asked "who handles

violations....?" Of course, I let them know that I posted their emails of their assistance on the website. To my immense surprise, Ms. Kunferman made the worsened situation immeasurably worse with her response:

Should we connect with Peter K about this situation? I think maybe it's time to work only with the landlord and not communicate with PJ any longer since she's misrepresenting our responses.

My response:

I am presenting my opinion of your responses.

You may choose not to agree. People can read the emails and make their own decision.

I don't even know who Peter K is.

I never asked that the Dept of Health DO anything.

My query was " who handles violations of"

I'm filing complaint with DATCP and will include the actions of this department so other people do not have to suffer the potential ramifications of your department's actions.

And that is what they have done: cut me off from information that affects me 24/7. I have no doubts as to why she did so. I have no idea what is being done, where, how, or in what manner. I am afraid to be in the house and to be out of the house. Thanks so much, Wood County Health Department for your "assistance." I am asking whether you can do something to ameliorate this abysmal situation created by your staff. Mind: I am ***not*** asking you to DO anything without contacting me before you act. While it is not my preference to resort to the press to obtain some *actual* help, given the circumstances, that is what I will do and I will be sure to include their off-topic, pedantic, situation exacerbating emails. From your website: DHS is committed to supporting economic prosperity and quality of life by protecting and promoting the health and safety of the people of Wisconsin. I guess I'll have to wait and see what's what with that 'commitment.'

Sincerely,

Website: www.wisconsintenant-fiveskies.com

Encl: screen print home page & gov't contact page
H – Water – May – October 7, 2016
Health & Other Concerns

Wisconsin Tenant

VS

Five Skies LLC

Home

Water May-Sept Summary & Photos

Video - Water

Water Quality Test Results
June July Aug

Sewage on lawn - 18 Days

Video - Back Door

Emails & Letters 5/10-9/15
5SKies

UPDATES SINCE 9/11 DEADLINE
(after my letter of 9/03)

Time Line -
notifications/repairs

Arendt - Attorney for 5SKies
email & letter

Rust-Orange Fingernails &
Lymphedema

Honesty? Courtesy?

Gov't Offices & Agencies
Contacted

My Concerns-Worries-What
Now???



The picture above is the water
Five Skies LLC partners (Delbert & Joseph) viewed on 7/16/16

Wisconsin Code re Potable Water

SPS 326.15 Adequacy of water supply. Each manufactured home community operator or manufactured home community contractor shall furnish a continuous and adequate supply of potable water to its manufactured home community occupants.

SPS 326.25 General requirement. A manufactured home community contractor and a manufactured home community operator that provides water service or sewer service, or both, to the occupants of their manufactured home community shall furnish reasonably adequate service and facilities as required by this subchapter.

Notified re water "quality" for 4 months and 22 days (5/10/16- 9/30/16), Five Skies chose to do nothing about the situation except hire an attorney who intimidates & threatens to:

evict me,
enter without notice,
and terminate the water supply
(Arendt's correspondence on tab)

After I fell on the not-to-code stairs and reported it to Town of Saratoga, retaliation was swift:
letter from Patrick Arendt, Attorney at Law was taped to the back door advising me to vacate in 5 days or pay full rent with late charges

Necessary Repairs Reported 5/10 and still no action taken to correct:

water
back door doesn't work since move-in
windows - some work, some don't
gap between door and floor= rain and insects in
stairs built without permit and not to Wisconsin Code...

Click tabs to read more of the documentation, see pictures, videos, & listen to audio of Joseph ("happfully, happfully!")

Dept of Health claims I am "misrepresenting their responses" and choose to cut me off from further communication with them:

never answered the original question asked but now they decide to "work only with the landlord and not communicate with PJ any longer"

Really??? They will work with the folks who have DONE NOTHING TO EVALUATE OR CORRECT THE WATER QUALITY SINCE May 10, 2016 but DID hire an attorney who INTIMIDATED AND THREATENED ME WITH EVICTION.....TURNING OFF THE WATER,ENTERING WITHOUT PERMISSION..... Hey, thanks for your "help" Dep't of Health????????????????????? See their emails below:



[Dept of Health cuts me out of info chain\[...\]](#)
Adobe Acrobat document [39.9 KB]

Kate Carlson - Wood County Health Dept: Wants to know what I (the tenant) have done to identify the problems with the water. Seems to me that the landlord is responsible for adhering to Wisconsin Codes re providing continuous potable water. What do YOU think?



[Kate Carlson, Wisconsin Department of Health Landlord or Tenant?](#)
[DHS Kate Carlson emails re water quality\[...\]](#)
Adobe Acrobat document [98.5 KB]

Sue Kunferman, Director, Wood County Health Dept

She is confused by the question "who handles violations of SPS 326.15 and SPS 326.25?"

She provides 2 pages of data re water quality.

Had she looked at this website, she would have learned that I already have that info and water quality tests have already been performed in June, July, and August.

She informed me that the referenced statutes are not statutes but rules going on to let me know that there is a BIG difference....I should know (or care)? I responded: "Ah, I see - 67 yr old women who move to Wisconsin should acquaint themselves with the difference between Wisconsin statutes, codes, rules, etc." I asked her also to provide that handbook and apologized. It appears that I am ignorant about something that EVERY 67 year old woman new to Wisconsin already knows???



[Sue Kunferman Director Wood County Health\[...\]](#)
Adobe Acrobat document [99.2 KB]

Nancy Eggleston, Wood County Health

It seems that Kate & Sue (above) just kept passing my query along. Landed next on Nancy's desk.

She acts prior to consulting with me OR looking at or understanding much, if anything, on the website.

If she did understand *anything at all*.....what was she thinking?

Has made my bad situation worse....landlord has *already* retaliated with attorney threatening to evict, enter without permission, turn off water Have to wonder what they'll do when they get notification from Nancy? Me too.

She said that reason for testing was the sewage leak on 8/24. Have to ask - *WHAT*???????

**This rust water quality has been the same since move in on 3/27; landlord (and plumber) notified over the last FOUR MONTHS:
5/10, 5/13, 5/31, 6/17, 6/30, 7/16, and 9/3.**

Just the usual 'our government dollars at work'?

My query was "who handles violations" re water - Dept provides irrelevant information or blunders ahead w/o regard for individual asking the question.

I wrote that I'd camp out at the Wisc Rapids Health Dept if I end up homeless as a result.



[Nancy Eggleston wood county health.pdf](#)
Adobe Acrobat document [74.3 KB]