



**Chronological texts to/from Kurt Wilkinson  
(cash job, off the books Sewer & Drain Specialist)**

**New pipes installed to improve water pressure.  
(didn't happen)**

**No permit from Town of Saratoga**

**Job was to be completed mid-May  
Revised Promised completion:  
June 7 & June 17**

**Outdoor water connection: 09/08**

**Laundry connected? Never informed**

**39 days invested in waiting for him to show up as promised,  
reply to text re schedule, no replies, no shows**

**Old water heater laid on lawn 11 days**

Sent to Kurt -plumber on Wed May 11, 2016 12:28 PM Message : Just need to know tpday if morning or afternoon tomorrow

No reply

Sent to Kurt -plumber on Wed May 11, 2016 06:46 PM Message : Hi Kurt, are we on for tomorrow morning or tomorrow afternoon? [REDACTED] 612-501-XXXX 952-456-XXXX

No reply; no show

Sent to Kurt -plumber on Fri May 13, 2016 10:03 AM Message : I'm on my way out the door. Cats are loose in the house! I expect to be back by 11:30. [REDACTED] [REDACTED]-XXXX

Reply: Received from Kurt -plumber on Fri May 13, 2016 10:03 AM Message : Ok

Kurt – no show on 5/13

Received from Kurt -plumber on Mon May 16, 2016 03:40 PM Message : What is your schedule like for tomorrow? I am sick today? Think from dust and shit under trailer

Sent to Kurt -plumber on Mon May 16, 2016 04:01 PM Message : Oh no! There is shit under the trailer? I thought there was a septic tank!

Tomorrow morning works for me. I have a required webinar from 9 to 10.

[REDACTED] [REDACTED]-XXXX  
ant

Received from Kurt -plumber on Mon May 16, 2016 04:07 PM Message : No poop under trailer will text you when I'm on my way tomorrow

Sent to Kurt -plumber on Mon May 16, 2016 04:09 PM Message : Good to know about the absence of poop;-)

I'll watch for your text in the morning and see you then. [REDACTED] XXXX

Sent to Kurt -plumber on Tue May 17, 2016 12:12 PM Message : It is now afternoon. Do you have an ETA for today? [REDACTED] 612-501-XXXX

Received from Kurt -plumber on Tue May 17, 2016 12:24 PM Message : No ...sorry running way behind, I'll let you know right after this job

Text me when you're 30 minutes from arrival here. [REDACTED] 612-501-XXXX

Received from Kurt -plumber on Tue May 17, 2016 02:56 PM Message : Will be there tomorrow between 10/11 have to put breaks on my work van ,

Sent to Kurt -plumber on Tue May 17, 2016 12:26 PM Message : I need to leave and get some things done.

Received from Kurt -plumber on Tue May 17, 2016 12:27 PM Message : Ok

No Show on 5/17

Sent to Kurt -plumber on Wed May 18, 2016 10:10 PM Message : Trusting I will see you tomorrow morning by 8 a.m. or so. Have no hot water.:-

Received from Kurt -plumber on Thu May 19, 2016 09:37 AM Message : Leaving Adams now be there about 1/2\_ hour

Verbal: Thu May 19 water is still orange

Kurt -plumber on Thu May I'll tell Nick

Received from Kurt -plumber on Sun May 22, 2016 10:45 AM Message : **Did anyone pick up old hot water heater?**

Sent to Kurt -plumber on Sun May 22, 2016 02:28 PM Message : **Nope.** [REDACTED]-XXXX

Sent to Kurt -plumber on Tue May 31, 2016 07:00 PM Message : **11 days later, the water heater is still in front.** Please make it go away really very soon... Like tomorrow would be good. [REDACTED]

Received from Kurt -plumber on Tue May 31, 2016 07:01 PM Message : **Yes and yes call you before I show up tomorrow mid afternoon**

Showed up in the morning, did not call or text before arriving – reminded him that outdoor water still not connected and water is still orange; he “forgot” about outdoor water connection; said he’d tell you re orange water

Sent to Kurt -plumber on Thu Jun 02, 2016 04:49 PM Message : So, Kurt, when do you plan to return to hook up the outside water and whatever else remains to be done

No reply

Sent to Kurt -plumber on Sun Jun 05, 2016 03:23 PM Message : Please.....when? Just took me 7 trips from bathtub to tomato plants and hot peppers. That's going to get old really fast [REDACTED]

Received from Kurt -plumber on Sun Jun 05, 2016 03:25 PM Message : **Promise to get it hooked up tomorrow I've been out last couple days with my back**

Sent to Kurt -plumber on Sun Jun 05, 2016 06:03 PM Message : Sorry to hear about your back. I've been having some issues myself. Must be going around like the flu. See you tomorrow. Please call or text before you head this way so I know when to expect you.

Received from Kurt -plumber on Sun Jun 05, 2016 06:11 PM Message : Ok

Sent to Kurt -plumber on Mon Jun 06, 2016 02:29 PM Message : Kurt, I need to run a quick errand for the cats. Its 2:30 now, should take about 45 minutes so my ETA back here is 315 330. Call or text to let me know your ETA , thanks. [REDACTED]

Sent to Kurt -plumber on Mon Jun 06, 2016 05:53 PM Message : spent the day waiting for you... assuming now that you are a no show for today [REDACTED]

Received from Kurt -plumber on Mon Jun 06, 2016 08:03 PM Message : Will be here bed ridden for one more day because they will only give me shot, not painkillers

Sent to Kurt -plumber on Wed Jun 08, 2016 12:47 PM Message : Does this happen to be on your schedule any day this week? [REDACTED]

Sent to Kurt -plumber on Wed Jun 08, 2016 07:34 PM Message : Hey Kurt, The simple courtesy of a reply of some sort would be appreciated. Sheesh. Hope you are feeling better [REDACTED]  
XXXX

Received from Kurt -plumber on Wed Jun 08, 2016 10:36 PM Message : Really sorry, the drugs they have me on for my back knock me out, will see if I can get someone there to get that done, one way or another, I'll make sure it's done by weekend,

No show over weekend – neither him nor "someone"

Sent to Kurt -plumber on Sun Jun 12, 2016 08:50 PM Message : Sure you will. Oh....you didn't.

Sent to Kurt -plumber on Wed Jun 15, 2016 10:30 AM Message : Can you or can't you get this done ?

Received from Kurt -plumber on Wed Jun 15, 2016 12:06 PM Message : Yes I can and will ..but not going to jeopardize re hurting my back .sorry .but doctor says all should be good by Thursday , Friday the latest

Sent to Kurt -plumber on Wed Jun 15, 2016 12:39 PM Message : Simple courtesy of letting me know that you're not coming when you said you're coming over this last weekend for example would be appreciated.

Friday at the latest:

Sent to Kurt -plumber on Fri Jun 17, 2016 07:41 PM Message : Clearly simple courtesy is beyond your ability.

Received from Kurt -plumber on Fri Jun 17, 2016 07:54 PM Message : Rudeness will get you nowhere

Sent to Kurt -plumber on Fri Jun 17, 2016 07:55 PM Message : Its a statement of fact. Rude is telling me that you'll be here Friday at the latest and just not showing up. That's rude.  
XXXX

Sent to Kurt -plumber on Fri Jun 17, 2016 08:25 PM Message : this morning's water



I have not heard from Kurt since.

Outdoor water connected on 9/8: 2 days after my letter of 9/3 rec'd 9/6